

1. Select the 'Business Banking' menu and then 'Payments'.



 Select the desired transaction type within the 'New Payment' drop down menu. Note: You will want to select the opposite transaction type for the transaction you need to reverse. (Ex. You processed a collection and need to reverse it you should select ACH Batch)

Payments

ļ	New Payment			۹ Search temp	lates
	ACH	Wire	Other		+ Create Template
	ACH Batch	Domestic Wire	Payment From File		
Re	ACH Collection	International Wire			
	Payroll				

- 3. Select the desired SEC Code.
- 4. Select the 'From Subsidiary'.
- 5. Select the offset 'Account'.
- 6. Select the 'Effective Date'.
- 7. Search for the Recipient you need to reverse the transaction for.

Questions? We're here to help. Customer Service: 877.508.8455



Origination Details

SEC Code 💿	To Subsidiary	Account
Select a SEC Code	JOHN DOE *****4444	SMALL BUSINESS ADVANTAGE E ******4444 \$2.00
Effective Date	Recurrence	
	None	

Amount

Recipient/Account



- 8. Enter the amount you need to reverse.
- 9. Select the three dots to the right of the amount and select 'Expand Row'.
- 10. At "Addendum' enter "Reversal for transaction dated MM/DD/YY".

Q. Search by name or account. \$ 0.0	00
+ Add another recip	Copy
	Remove
	Expand Rov

11. Select 'Approve'

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